

ClubSpark: Check you're subscribed to club emails

Fix missing newsletters, updates, and membership reminders in under a minute

Why this matters

When you create your ClubSpark account, you can choose whether you want to receive club emails.

If the Unsubscribe box is ticked, you may miss:

- Club newsletters and updates
- Important membership reminders and renewal notices

How to fix it

- 1) Log in to your ClubSpark account.
- 2) Click your name (top right) and choose Profile.
- 3) Select Edit Profile.
- 4) Open Your privacy and consents.
- 5) Under Unsubscribe, make sure the box is NOT ticked.
- 6) Click Update my preferences to save.

Troubleshooting

Still not receiving emails? Check your spam/junk folder and add mail@clubspark.kiwi safe senders / contacts.

If you manage a family account with multiple people listed under your login, repeat Steps 4–6 for each person.

